Refer a patient to Beta Hospice

For case managers, physicians and facility staff in San Bernardino, Riverside, Los Angeles, Orange and Ventura counties.

CALL ANY HOUR · A HOSPICE NURSE ANSWERS

(877) 258-7129

FAX THE REFERRAL PACKET

(855) 563-3575

ONLINE

betahospice.com/refer

Do not send protected health information by ordinary email.

What happens next

1. **Within 2 hours** We respond, 24 hours a day.
2. **Same day** A hospice nurse or other licensed staff member meets the patient and family at the bedside and completes the consents.
3. **Same day** Admission from hospital, home, nursing facility, assisted living or board and care, nights, weekends and holidays included, once the physician's order is in place and the patient or representative chooses hospice.
4. **Within 2 hours of the order** In-stock equipment and medicines are delivered. For a hospital discharge, timed to the patient's arrival.
5. **After** We tell you the outcome: admitted, declined, not eligible or still deciding.

We provide hospital-to-home transport and agree on pickup, arrival and the first nursing visit with you. A family can ask for a later day.

What to send

- ☐ Face sheet, insurance, decision maker and phone
- ☐ H&P, recent notes, any palliative consult
- ☐ Medication list and the 24 to 48 hour MAR
- ☐ Labs, imaging, pathology for the prognosis
- ☐ Code status, POLST, advance directive
- ☐ Hospice order and the following attending
- ☐ Discharge date, address, who receives the patient
- ☐ Oxygen, wounds, drains, lines, isolation, transport

Send what you have. We will ask for the rest.

Coverage

- Medicare, including members of every Medicare Advantage plan: Original Medicare pays the hospice; no plan authorization needed.
- Medi-Cal (fee-for-service).
- Health plans: Blue Shield, AltaMed, Health Net.

We confirm each patient's coverage and network status before care starts.

About Beta Hospice

MEDICARE CCN	**A11527**
CALIFORNIA HOSPICE LICENSE	**550004949**
NPI	**1063983997**

- Accredited by Accreditation Commission for Health Care (ACHC).
- One office: 1525 N D Street, Suite 10, San Bernardino, CA 92405.
- Staff speak English, Spanish, Russian and Armenian.